
Midwest Conference on Problem Gambling and Substance Abuse

August 24-26, 2005

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Mission Statement

Protect the public,
Ensure compliance with gaming
compacts,
And regulate the gaming industry

Arizona Department of Gaming

- Proposition 202 – Indian Preservation and Self-Reliance Act, became law November 2002
 - Enhanced regulation; Limited gaming
 - Some intrusion; Exclusivity
 - Mandated tribal contributions
 - Mandated self exclusion
 - Mandated funding for problem gambling

Arizona Office of Problem Gambling History

Proposition 202 stated: “Two percent (of the tribal contributions made to the Arizona Benefits Fund), shall be used by the Department of Gaming to fund state and local programs for the prevention and treatment of, and education concerning, problem gambling.”

Arizona Office of Problem Gambling History

The Office of Problem Gambling was established in September 2003 by the Department of Gaming to fulfill this responsibility. It is housed at the ADG site.

Arizona Office of Problem Gambling

Our Mission is to provide and support effective problem gambling prevention, treatment and education programs throughout Arizona

Arizona Office of Problem Gambling

STAFF

- Director, Rick Pyper
- Treatment Administrator, Tim Christensen
- Education & Prevention Administrator, Paula Burns
- Admin. Assistant: Carolyn Clark

Office of Problem Gambling

Information Packet Includes:

- Letter recommending additional resources
- Treatment providers
- Statewide GA meetings
- Community resource and referral helplines
- Suicide helpline
- Signs and symptoms
- Phases
- “Self-Exclusion-Concept vs. Reality” by Carol O’Hare

Methods of Self Exclusion

- Self exclude at the casino
 - OPG provides information packets to casinos
- Download form from AZ Gaming website and mail in
 - May request packet to be mailed
- Come to the Arizona Department of Gaming
 - S/E Coordinator provides packet
 - OPG specialist available

Self Exclusion Expirations

May 2004 – August 2005

- Exclusions: 942 (on 8/2/05)
- Expirations: 214 (on 8/2/05)
 - $(942 + 214 = 1156 - 29 =)$ 1127 individuals have been through the program
- Reapplied after expiration: 29
 - 1 year : 14
 - 5 years: 11
 - 10 years: 4

Arizona Department of Gaming Self-Exclusion Form

Please print clearly:

Full Name:		SS #:		
Street Address:		Date of Birth:		
City:		State:	Zip Code:	
Home Phone:	Business Phone:	Driver's License #/State:		
Height:	Weight:	Hair:	Eyes:	Sex:
Any other names used (a.k.a.):				
Scars/Tattoos:			Race:	
_____ I request information be mailed to me describing services available to help me with my gambling problem . (Initials required; no return address will be used.)				
Optional Information: Gambling activities that cause the most problems (mark all that apply) <input type="checkbox"/> Slots <input type="checkbox"/> Poker <input type="checkbox"/> Blackjack <input type="checkbox"/> Bingo <input type="checkbox"/> Keno <input type="checkbox"/> Horse/Dog Races <input type="checkbox"/> Video Poker <input type="checkbox"/> Lottery <input type="checkbox"/> Sports <input type="checkbox"/> Internet <input type="checkbox"/> Stocks				

I, _____, acknowledge that I am a problem gambler and voluntarily seek to exclude myself from Indian Gaming Facilities in Arizona.* I hereby request and authorize the Arizona Department of Gaming to place my name on the list of self-excluded persons for a period of one year_____, five years_____, or ten years_____. **(Initials required for your selection)**

I have reviewed and understand the following terms and restrictions of this self-exclusion and agree to all of them:

- This exclusion is valid for all Indian Gaming Facilities within the State of Arizona and all services associated with those Gaming Facilities.
- I will not attempt to enter and/or use any of the services or privileges of the Gaming Facilities from which I have requested exclusion during the period of this self-exclusion.
- I acknowledge and understand that, should I attempt to enter a Gaming Facility or use the services of the facility, once identified, I shall be promptly escorted from the Gaming Facility.
- I understand the ultimate responsibility to limit my access to all Indian Gaming Facilities within the State of Arizona and/or gaming services remains mine alone.
- This self-exclusion request is **irrevocable** during the time period indicated above.
- The Arizona Department of Gaming will treat this self-exclusion request confidentially. However, pursuant to Section 3(v)(D) of the Compact, the State Gaming Agency shall, on a monthly basis, provide the compiled information to the Tribal Gaming Office. The Tribe shall treat the information received from the State Gaming Agency under this Section as confidential and such information shall not be disclosed except to the Gaming Facility Operator and other tribal gaming offices for inclusion on their lists, or to appropriate law enforcement agencies, if needed, in the conduct of an official investigation or unless ordered by a court of competent jurisdiction

* Although the self-exclusion list is provided only to Arizona casinos, there may be casino management companies operating Arizona casinos, such as Harrah's, which have a policy that any person excluded from one of their casinos is excluded from all of their casinos throughout the country.

Self Exclusion

- ❑ Signed and notarized
- ❑ Color photograph – portrait style
- ❑ Irrevocable
- ❑ Names removed from casino mailings
- ❑ S/E person could be arrested for trespassing
- ❑ S/E person will forfeit a jackpot win
- ❑ S/E person prohibited from cashing checks
- ❑ The State, Tribe, and/or Casino not responsible for financial loss

Self Exclusion Expirations

- Prior to the first of the month, e-mails sent to casinos and TGOs listing the date and name of all expirations for the month
- Each morning e-mails sent to casinos and TGOs listing the people whose self exclusion expires that day
- Participants are not notified of the expiration

Self-Exclusion: “I didn’t mean it!”

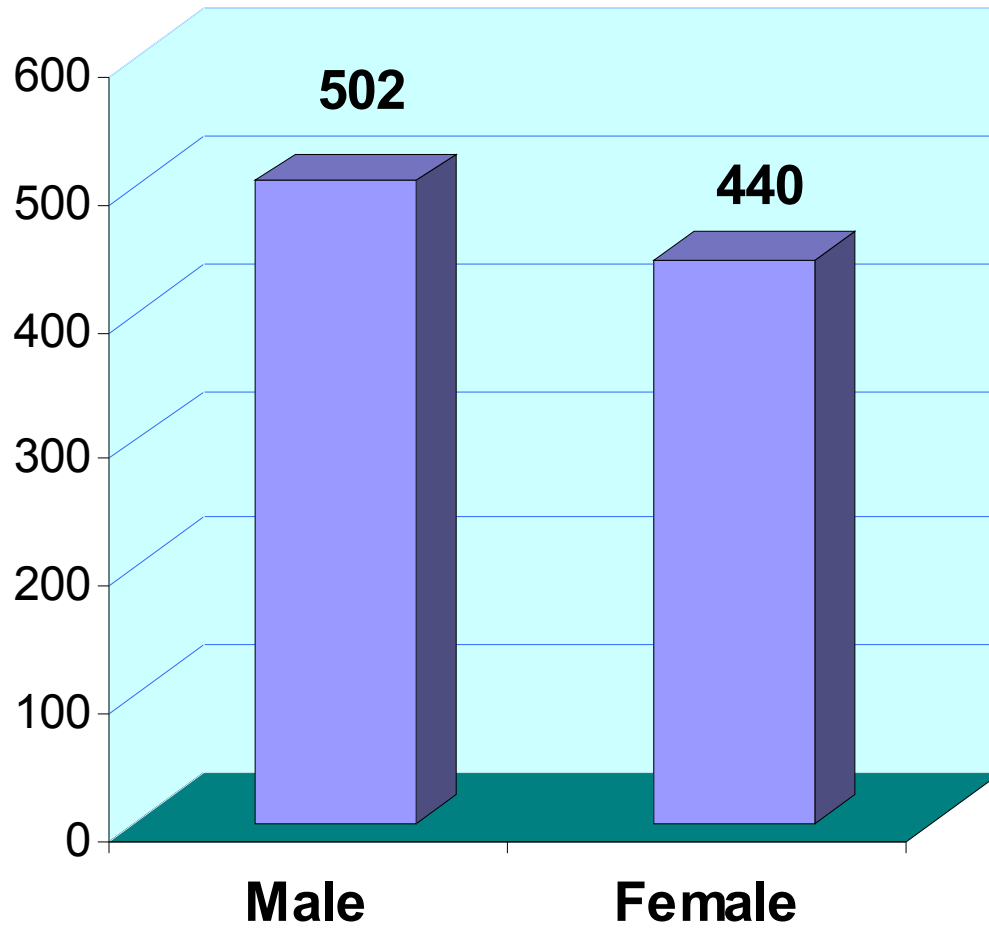
- “I was tricked!”
- “I did it for my son!”
- “Can’t I just pay a fine for breaking the contract?”
- “It’s a free country, isn’t it?”

Self-Exclusion: Lessons

- Do the paper work first.
- The one in the room who needs the most help may not be the gambler.
- We need suicide awareness training for staff.
- Let the person be the judge of how long a second exclusion should be.

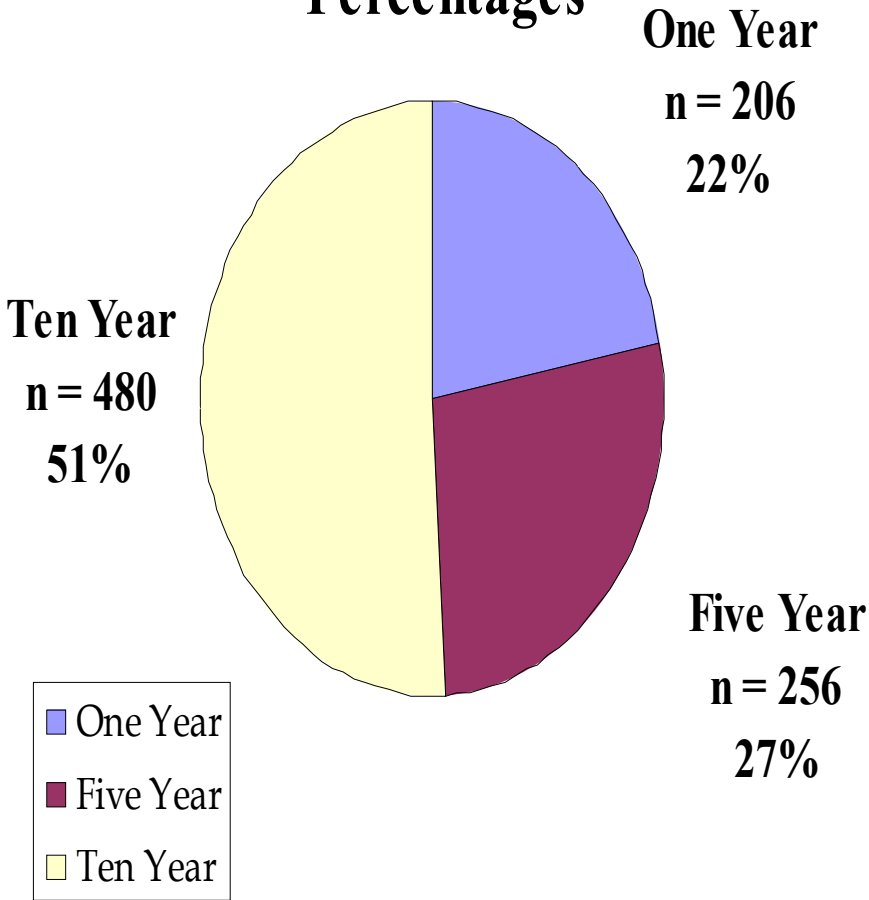
942 Total Individuals

August 2, 2005

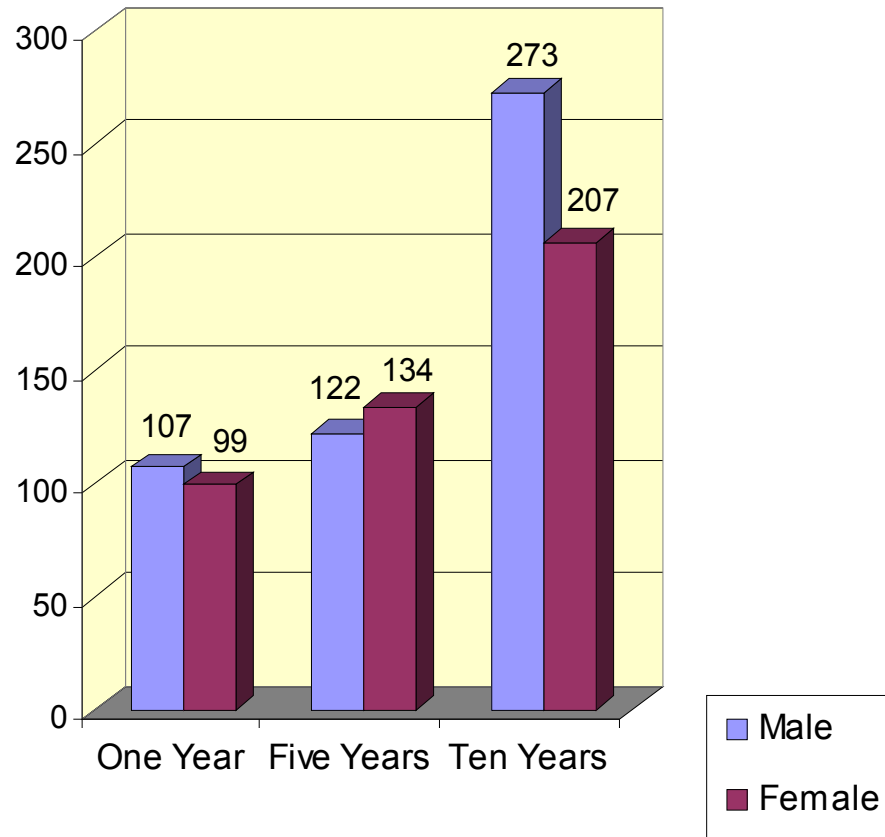


August 2, 2005

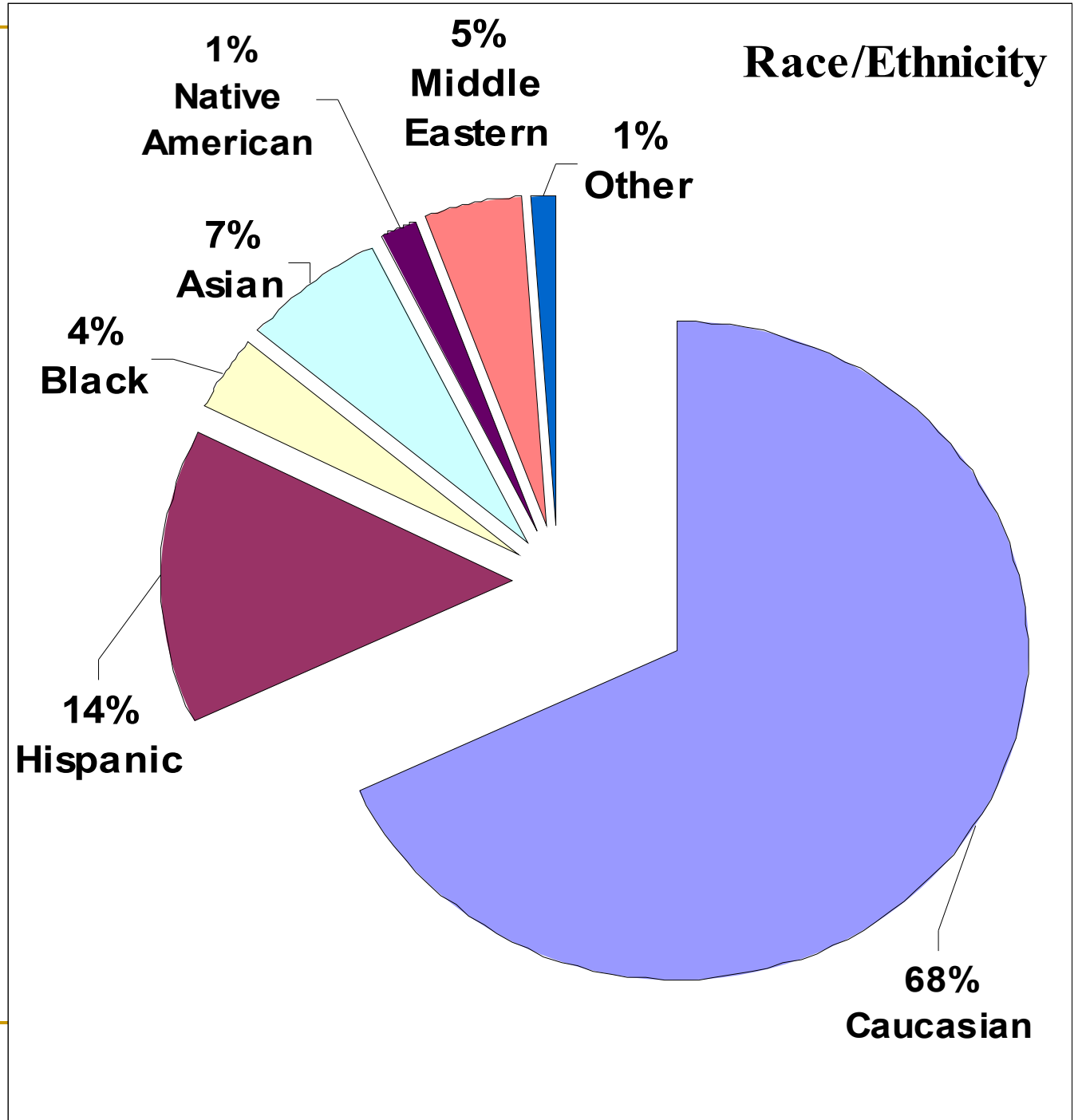
Total Duration Chosen in Percentages



Duration Chosen by Gender



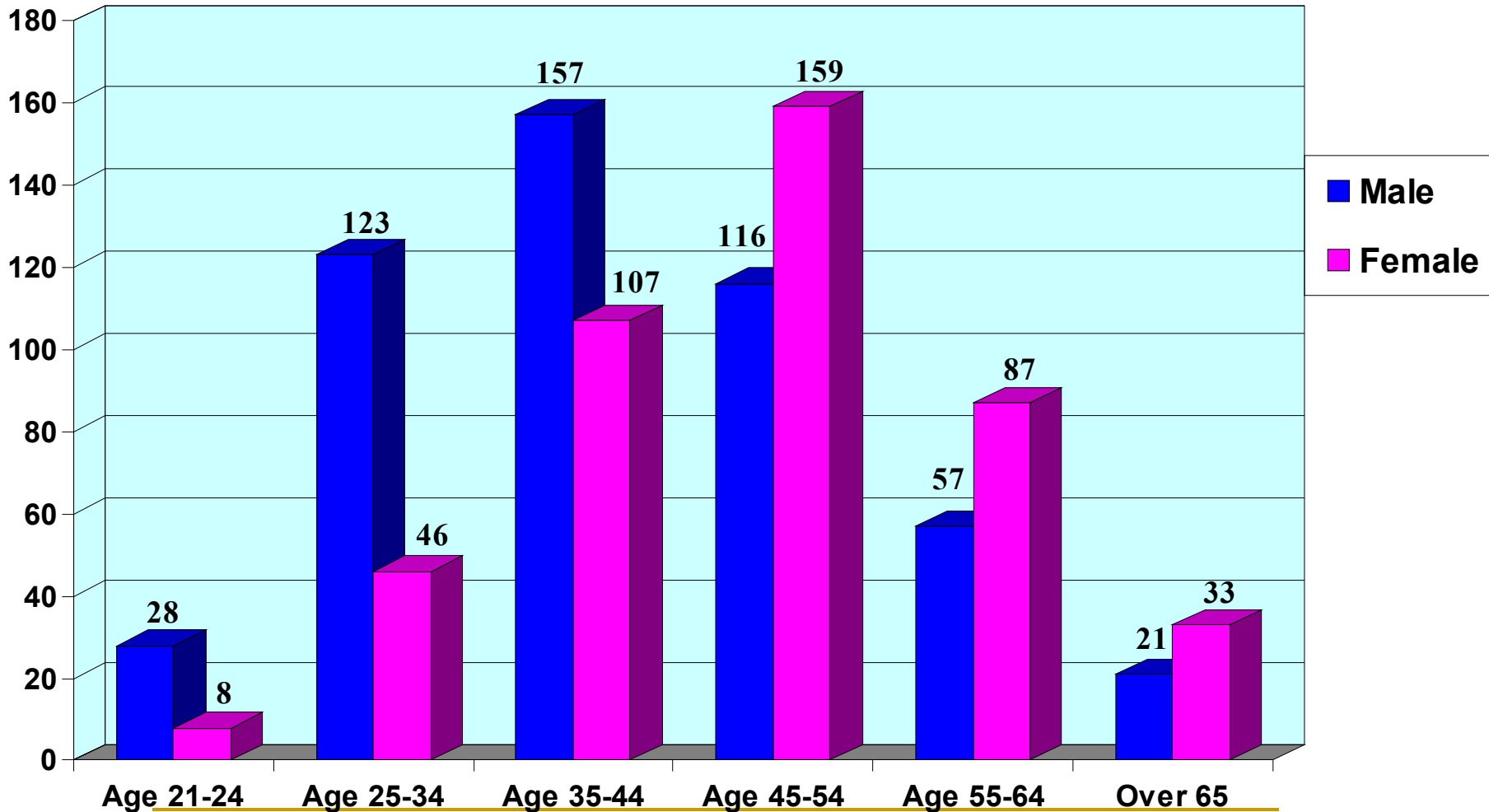
August 2, 2005



ARIZONA DEPARTMENT OF GAMING

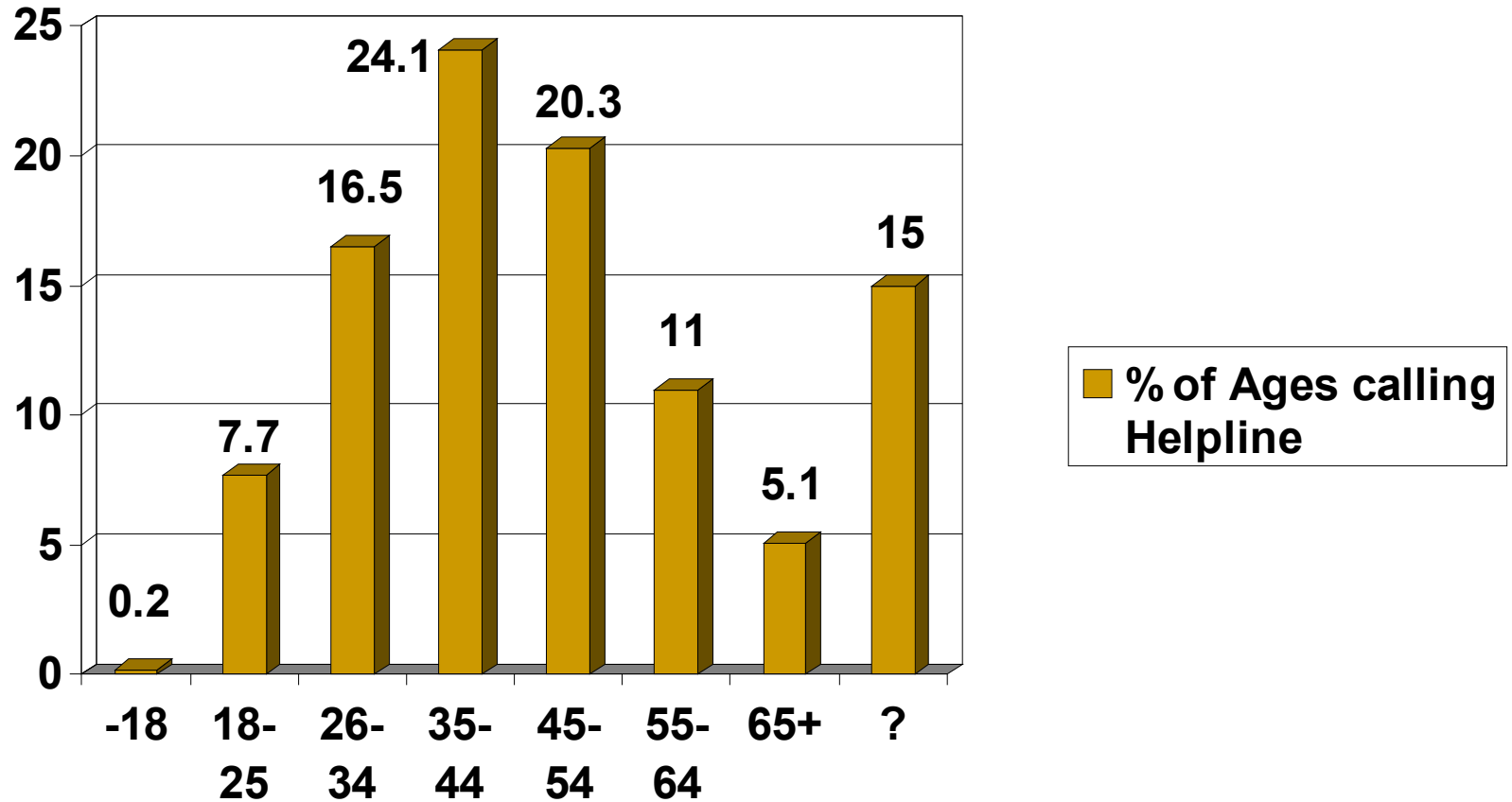
Self Excluded Male and Female Age Groups

As of August 2, 2005



Helpline Data

Sept. 1, 2000 – July 31, 2003; N=1234



Contact Information

- Arizona Department of Gaming
 - www.azgaming.gov
 - Larissa T. Pixler; 602.604.1801; lpixler@azgaming.gov
- Office of Problem Gambling
 - www.problemgambling.az.gov
 - Paula Burns; 602.266.8299
 - pburns@problemgambling.az.gov

Contact Information

OPG

- Office of Problem Gambling
- 602-266-8299

- pburns@ or tchristensen@ or
- rickpyper@problemgambling.az.gov

- www.problemgambling.az.gov